



HELPING FAMILIES MEET THEIR MEDICAL NEEDS AT HOME

8860 Fallbrook Dr.  
Houston, Tx. 77064

713-956-5288  
1-800-755-2432  
Fax 713-956-1239

***Safety is our number one priority***

*Our goal is to provide the highest quality of services with your safety in mind. If you have any suggestions on how we can improve our safety instructions or any safety concerns you may have regarding our services or equipment, we would like to hear from you.*

*You may contact your customer service representative with any suggestions for improvement at 713-956-5288 or 1-800-755-2432*

**Customer satisfaction is a focus for Medco.**

The quality of service that Medco provides is of the highest standard. If you feel that, you have a concern or complaint please contact us immediately at 713-956-5288 or 1-800-755-2432. Your concern or complaint is taken seriously and we work to resolve any concerns or complaints that our customers voice.

If you feel that your concern or complaint has not been resolved, please contact the appropriate agency.

JCAHO 1-800-994-6610

Palmetto Government Benefits Administrators 1-800-213-5452

TMHP 1-800-925-9126

Evercare 1-713-778-8600

Amerigroup 1-800-454-3730

WIC 1-512-458-7111